THE MARBLE GROUP

Your Showroom Appointment

Visitor information & guidelines

Thank you for booking a visit to The Marble Group. This guide explains what you can see during your appointment and what we ask of every visitor. Please read it before you arrive. Your date, time and booking reference are in your confirmation email.

YOUR VISIT

What you can see

Full slabs

ArtsCut and **Ariastone** only. You can view up to **3 slabs** per appointment, chosen when you booked. We'll have them ready for you.

Samples

For **all other brands** we stock **samples only**, not full slabs. You're welcome to view these in the showroom.

TIMEKEEPING

Please arrive on time

If you arrive late, we may not be able to assist you.

Appointments run back to back, and slabs are prepared for each visit in advance. If you are running late or can no longer attend, please call us as early as possible so we can rearrange your visit or offer the slot to someone else.

SAFETY

Health & safety on site

Our slab area is part of a working warehouse. To keep everyone safe, all visitors must follow these guidelines:

01 **Report to reception on arrival**
Please let a member of staff know you have arrived before entering any other area.

02 **Stay with your host**
A member of our team will accompany you in the slab area at all times. Please do not enter it on your own.

03 **Keep to marked walkways**
Forklifts and lifting equipment may be operating. Stay within walkways and give machinery plenty of room.

04 **Do not touch, lean on or move slabs**
Stone slabs are extremely heavy and can cause serious injury. Our staff will position any slab you need to see.

05 **Wear sensible footwear**

Flat, closed-toe shoes are strongly recommended. Floors may be uneven, wet or dusty.

06 **No children under 16 in the yard**

For safety, children under the age of 16 are not allowed in the yard. Please plan your visit with this in mind.

07 **Follow staff instructions**

Please follow any instruction from our team, including requests to wait or step away from an area.

08 **Report any incident**

Tell a member of staff straight away if you are injured, feel unwell or notice a hazard.

GET THE MOST FROM YOUR VISIT

Helpful to bring

- Kitchen plans, drawings or rough measurements
- Cabinet door, flooring or paint samples to compare against the stone
- Photos of your space
- Up to 4 people can attend each appointment

Visitor acknowledgement

By attending your appointment, you agree to follow these guidelines and the instructions of The Marble Group staff while on site. Visitors who do not follow them may be asked to leave the slab area for their own safety and the safety of others.